

Executive Summary:	A	B	C	D	E	F	G	H	I	J	K	Number of Executive Summaries reviewed and assessed 19 October 2015 as follows:				Final EDS2 Grade Agreed (Oct 2015)
Equality Delivery System (EDS2) Outcomes:	CCG Integrated Plan	Consultation of Medicines Optimisation Strategy	BCT 5-year Strategy and Programme	Community Services (Frail Older People and Long Term Conditions)	Joint Health and Wellbeing Strategy	Minor Injury Services / Urgent Care Services (including reporting)	We are Listening' (including Listening Booth)	Maternity Services Review	Patient Public Engagement	Improving Access to Psychological Therapies (IAPT)	Complaints Management Policy / Process / Reporting (Equality Monitoring Form)	UNDEVELOPED (No evidence or < 2 protected characteristics fare well)	DEVELOPING (Evidence of 3 - 5 protected characteristics fare well)	ACHIEVING (Evidence of 6 - 8 protected characteristics fare well)	EXCELLING (Evidence of all 9 protected characteristics fare well)	
Goal 1: Better Health Outcomes																
1.1 Services are commissioned, procured, designed and delivered to meet the health needs of local communities.													6	2		
1.2 Individual people's health needs are assessed and met in appropriate and effective ways.												1	1			
1.3 Transitions from one service to another, for people on care pathways, are made smoothly with everyone well-informed.													5	3		
1.4 When people use NHS services their safety is prioritised and they are free from mistakes, mistreatment and abuse.														1		
1.5 Public health, vaccination and screening programmes reach and benefit all local communities and groups.												1				
Goal 2: Improved patient access and experience																
2.1 People, carers and communities can readily access hospital, community health or primary care services and should not be denied access on unreasonable grounds.													1	2		
2.2 People are informed and supported to be as involved as they wish to be in decisions about their care.													2			
2.3 People report positive experiences of the NHS.													3	1		
2.4 People's complaints about services are handled respectfully and efficiently.													1	1		

See individual Executive Summary for detailed information.